



SPEAKER FIELD DESTROY PROGRAM v4FEB26 DIST.

Distributor Program

Procedures:

- Customer Must Complete Field Destroy Form, please mark for CREDIT or EXCHANGE any form received unmarked will be issued as an RA for Credit.
- Eligible Speakers/Subwoofers are to be inspected by PowerBass Representative to validate defective issue(s).
- Serial Numbers must be listed for all items on the form and speakers must be designated as single or pair if applicable.
- **DO NOT** perform Field Destroy prior to receiving the approved RA Number from PowerBass.
- **DISTRIBUTOR:** Returns the completed Field Destroy Form to PowerBass for initial processing and RA# request. *No signature is required at this time.*
- **PowerBass:** Acknowledges receipt of Field Destroy request by issuing RA number if approved and all items are deemed eligible and will return the form to the Distributor at this time for the Field Destroy to be performed by the PowerBass Sales Representative.
- **PB-REP:** Cut and Remove cones to destroy speakers / subwoofers and sign-off on the Field Destroy Request Form.
- **DISTRIBUTOR:** Returns the final and completed Field Destroy Form with the reps signature to PowerBass for final processing. – ***THIS MUST BE SIGNED FOR CREDIT OR EXCHANGE TO BE PROCESSED AND THE RA TO BE COMPLETED**
- **DISTRIBUTOR** may submit a Field Destroy on behalf of its Dealer to be shipped direct from PowerBass with the Distributor to Dealer Form Option when applicable.
- ***14 DAY RULE:** In the event that the area sales rep has not completed the Field Destroy and signed off on the form, the Distributor may submit the form along with photos of the Field Destroy performed by the Distributor to the appropriate PowerBass Sales Director, National Sales Manager, or Warranty Department Staff Member for their signature to complete the RA for processing.

Addendums:

- **ALL PRODUCTS** with serial numbers with sold and or production date **OVER 3 YEARS** require dated receipt showing date sold to Dealer.
- Any defective products not eligible under the Field Destroy Program Must be placed on a standard RA Request Form and Returned to PowerBass for evaluation.
- PowerBass reserves the right require a sales receipt showing the purchase date (of being sold to customer) before issuing an RA number for any item deemed in question regardless of serial date.
- PowerBass reserves the right to refuse the ability to utilize the Field Destroy Program to any customer at any time at its discretion.

Program Guidelines:

- PowerBass Distributor Field Destroy Program is open to qualified Distributors Only
- To Qualify for Field Destroy the account must:
 - *Be in good standing with PowerBass Credit Department*
 - *Maintain adequate stock levels and sales of PowerBass Products*
 - *Maintain an annual return rate of 3% or lower*
- PowerBass Sales Representative must administer and sign off on the Field Destroy.
- For cases where the PowerBass is not available the customer can still benefit from the Field Destroy program by submitting photos to your sales director, national sales manager or our warranty department staff when approved to do so.
- Products missing serial numbers that qualify for the Field Destroy Program will either be credited at the last purchase price or must be processed as a standard RA and would need to be returned to PowerBass for evaluation.

Qualified Models: *(some models qualify for replacement parts only)*

- The Following model numbers are **NOT ELIGIBLE for Field Destroy** all other speaker and subwoofer models qualify for field destroy. See below for ineligible models or series:
(This list will be updated as new models are released. Closeout items only apply for field destroy if within the 90-day warranty period from date of sale to the consumer with receipt)
 - **3XL SERIES SUBWOOFERS**
 - **2XL SERIES SUBWOOFERS**
 - **PBX-PRO CD Models 6,8,69**
 - **PBX-PRO65C – (2H FRD option)**
 - **4XL-65C - (2H FRD option)**
 - **XPRO-CX Models 65,8**
 - **XL-PODLR/LRG Models 6,8,10**
 - **XL-PODSR Models 5,6,8**
 - **PBXS-PODCLR Models 6,8,10**
 - **PBXS-PODSR Models 62,82**
 - **XL-PS200**
 - **XL Series Soundbars 800,1000,1200**
 - **XL-50 Series Soundbars 650,850,1250**
 - **STA Models 8,10**
 - **PB-US62**
 - **AMPLIFIERS All Models**
 - **PROCESSORS / EQ's / BT Modules**
 - **Portable Bluetooth – All Models**
- The Following model numbers will receive **REPLACEMENT DIAPHRAGMS ONLY** these models will qualify as Field Replaceable Diaphragm replacement only and must be listed in the following method on the Field Destroy form; **EXAMPLE PBX-PRO4H shown below**
 - ***Model Number enter this part number – PBX-PRO4H FRD***
 - ***Serial Number enter the actual serial number of the PBX-PRO4H that is defective***
 - ***Distributors we can DROP SHIP the FRD Replacement to your dealer for you please enter their ship to address in the form or note it in your email when you submit the***

- *request if you need this service. We highly recommend stocking these parts and we can exchange them or issue credit as they are used via Field Destroy to avoid shipping delays of the FRD kits to your dealers*
- *If you choose not to use the FRD Option, you must return these items as normal RA's*

- The Following model numbers will receive **REPLACEMENT DIAPHRAGMS ONLY:**

- PBX-PRO1
- 4XL-2H
- PBX-PRO2H
- L-3H
- PBX-PRO3H
- XPRO-4H
- PBX-PRO4H

- The Following model numbers can receive **REPLACEMENT SUBWOOFERS ONLY** these models will qualify for ARW/RW Replacement Woofers only and must be listed in the following method on the Field Destroy form; **EXAMPLE *PS-WB121 shown below**

- *Model Number enter this part number –* PS-RW121 *ARW if Amplified Enclosure*
- *Serial Number enter the actual serial number of the PS-WB121 that is defective*
- *Note if this is a 2025 Model PBM Party Pack these are PS-10 and PS-12 Subs enter these as PS model numbers and the serial number from the Subwoofer*
- *Distributors we can DROP SHIP the Replacement Woofer to your dealer for you please enter their ship to address in the form or note it in your email when you submit the request if you need this service. We highly recommend stocking these parts and we can exchange them or issue credit as they are used via Field Destroy to avoid shipping delays of the RW / ARW's to your dealers.*
- *If you choose not to use the Replacement Subwoofer option you must return the entire enclosure as a normal RA*

- The Following model numbers will receive **REPLACEMENT SUBWOOFERS ONLY:**

- PS-WB121T
- PS-WB101T
- PS-WB122
- PS-WB102
- PS-WB121
- PS-WB101
- PS-AWB121T
- PS-AWB101T
- PS-AWB121
- PS-AWB101
- PS-DF110T
- PS-ADF110T
- PS-PP All Models
- PBM-PP All Models

Qualifications:

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 - *Be in good standing with PowerBass Credit Department*
 - *Maintain adequate stock levels and sales of PowerBass Products*
 - *Maintain an annual return rate of 3% or lower see below for further details.*
- **RETURN RATES** will be monitored by PowerBass on a quarterly basis and qualification for continued program eligibility will be validated annually.
 - Return Rates of **3% or Less** will **Automatically Re-Qualify** for the Speaker Field Destroy Program for the following year and will continue to enjoy the simple procedures of this program offer.
 - Return Rates **Above 3% but Below 5%** will be placed on a Per Occurrence probation and all submissions will be evaluated against the current return rate status. PowerBass reserves the right to decline field destroy during this period in an effort to maintain acceptable return rates and help pinpoint defective issues with its accounts. This level of return rate **WILL NEED APPROVAL PRIOR TO CONTINUATION** of the program the following year.
 - Return Rates **Above 5%** will **NOT** be considered **ELIGIBLE** for the Speaker Field Destroy Program and the privilege to this program will be revoked at the time this return rate has been exceed over a period of two quarters or results in an annual return rate exceeding this amount. The customer may request a review for renewal of the program after one year with review of current return rate trends.

NON-WARRANTABLE ISSUES:

- Please refer to the list below for Non-Warrantable issues that would not be accepted under the PowerBass limited warranty policy.

<ul style="list-style-type: none"> ○ Surround, Cone or Dustcap Abrasion ○ Surround, Cone or Dustcap Puncture ○ Surround, Cone or Dustcap Impacted ○ Bent or Cracked Basket (unless due to shipping damage) ○ Tweeter Impacted / Crushed Dome 	<ul style="list-style-type: none"> ○ Speaker Parts Missing (CoAx Tweeter, Terminal, Dustcap) ○ Water Damage on Non Water Resistant Speaker ○ Saturation in foreign substance (Dirt, Debris, Glue Etc.) ○ Installed but in good working order ○ Brand New / A-Stock Product
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Thank you for your participation in the PowerBass Speaker Field Destroy Program. Our goal is to help lower shipping costs for all and help our customers manage warranty issues in a timely and cost-efficient manner. Your attention to the above guidelines is greatly appreciated and valuable to ensure the program operates to the best of its ability to better serve you and your customers.

For questions or to submit a Field Destroy form please contact us at: warranty@powerbassusa.com